

**UWG Provides** Guides and Procedures for Usability Studies. UWG members are ready to assist in writing, recruiting, and conducting the study but encourage the groups or departments involved to take active roles in the recruitment, testing, and "homework" needed for the study.

**OPTIONAL STEP:** Depending on the nature of the study more formal analysis or report writing will be needed and the UWG will play a lead role in that case. Typically, the usability instruments and methods will result in data for translation into recommendations very quickly to support qualitative changes to web services.

